



J.C. JOURNAL

USEFUL INFORMATION ABOUT OUR COMPANY AND OUR COMMUNITY

“NO WINTER LASTS FOREVER; NO SPRING SKIPS ITS TURN.”
— HAL BORLAND

WINTER 2010
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JCR Hosts Three Sold-Out Days of CE at Rolling Meadows HQ

J.C. Restoration successfully hosted the third annual “Ripple Effect” continuing education classes September 21st through the 24th, 2010 -- welcoming the largest group of attendees to the facility to date.

JCR originally planned two full-day classes for insurance professionals and one half-day class for property managers, however a third insurance date was added after the Tuesday and Thursday classes sold out nearly a month in advance.

Over 350 claims adjusters, property managers, building engineers, insurance brokers, agents and related staff came to JCR that week to become educated on the effects of water damage. As had been done in previous years, attendees were invited to arrive at JCR’s facility early to assist in flooding the 40 foot training trailer used to demonstrate proper structural drying. Also, JCR again brought in professional Industrial Hygienists to offer their expert insights into the health effects and risks of unaddressed or poorly mitigated water damage.



ABOVE: A JCR Technician demonstrates the use of an Xtreme Extractor for group of agents as Bill Robinson, Large Loss Division Manager, explains the function of this piece of equipment in water restoration scenarios. BELOW: Attendees sit comfortably in the JCR Auditorium as they listen attentively to Joel Hossli, JCR Director of Claims Management, explain the science of water damage restoration.

Exit surveys revealed that 100% of attendees felt the course met or exceeded their expectations. Candid commentary offered in the surveys further demonstrated the level of satisfaction:

- Great facility, wonderful representation of a honest and forthright company. I truly believe that a company that treats its employees right, will treat its clients, and representatives/partners right also!
- This was one of the most interesting/informative seminars that I have been too. Moving forward JCR will be my first (and only) recommendation to my clients. (JCR’s instructors) were wonderful!
- This should be a required CE Class by the State of Illinois, along with Ethics. This will be with me forever!
- The class and instructors exceeded my expectations. This is a must for anyone wanting true knowledge in water and mold remediation and info for their clients.

The “Ripple Effect” class provided licensed insurance producers with 12 credit hours -- which accounted for half of their two-year continuing education requirement as mandated by the Illinois Department of Insurance. Property Managers who are also members of BOMA earned 5 continuing professional development hours for attending the half-day class.

Those interested in information and dates for the 2011 Ripple Effect continuing education classes should contact the JCR Class Registrar at cec@jcrestoration.com



Need a location for your next event? Contact JCR!

J.C. Restoration’s 130 seat auditorium is available for use by associations, businesses, professional development organizations and the like. JCR has hosted a wide range of events, including c.e. classes, training events, district meetings, vendor expos, seminars, and sales courses. For information on hosting an event at JCR’s facility, please contact the Special Events Planner, Jennifer Winkin, at jwinkin@jcrestoration.com



JCR in Top 100 of QR’s 500 Leading Remodelers

Only Chicagoland Restoration Company to Make Top 100

In August 2010, *Qualified Remodeler Magazine* released their annual “Top 500” list of remodelers. The mix of remodeling contractors in this year’s list was similar to last year’s, with mainstream firms such as full-service remodelers, exterior contractors, and designers/builders dominating the list at 83%. Yet J.C. Restoration — one of only 40 insurance restoration companies to make the 2010 ranking — came in ahead of 429 other companies in this year’s list.

JCR landed the #71 spot in the “Top 500” for 2010. JCR was one of only 11 restoration companies to reach the top 100, and the only restorer from the Chicagoland area. Achieving this level of success was an honor and a challenge in light of the continued difficulties all remodelers faced in 2010, as noted in *Qualified Remodeler Magazine*:

“Consumers were more cautious, and credit was tight. Home equity, for most, was gone. And yet, there was remodeling work to be had for those who aggressively and imaginatively sought it, even if jobs were smaller and less ambitious.”

Another ranking of note was that of Disaster Kleenup International, which was recognized as being the Number One National Firm. J.C. Restoration is a proud member of the DKI nationwide network of independent restoration contractors.

The complete 2010 Top 500 list can be found at www.qualifiedremodeler.com

providing 24 hour, quality disaster mitigation and restoration services since 1982

WHAT WATCH 2 ↓ 4

NOW ON JCR24.COM: New Interactive Tool Demonstrates Potential “Cost of a Flood”



One of the first questions a property owner asks when considering the effects of water damage is “How much will it cost me to fix it?”

J.C. Restoration now offers a fun, interactive way for people to answer that question. The “Cost of a Flood” tool on the JCR website allows users to see for themselves how costly water damage can be -- inch by inch. Choose a 1,000 or 2,000 square foot home, set the water level, and watch as the tool calculates the total cost to replace all the items damaged in the flood.

The “Cost of a Flood” tool was developed by the National Flood Insurance Program to help homeowners understand the risks involved in owning an uninsured home in a flood plain.

Visit www.jcr24.com to learn more.

PLEASE NOTE: The “Cost of a Flood” tool is meant only to illustrate the potential costs of a flood. Individuals faced with actual flood damage should seek an estimate from an insurance adjuster or qualified restoration contractor.

JCR EDUCATION 411 ↓

CONSTRUCTION RISK INSURANCE SPECIALIST: COMMERCIAL LIABILITY December 8, 2010

8:30 am - 4:30 pm
1 Day Course - 7 Credit Hours
Produced by Independent Insurance Agents of Illinois. Registration required. \$\$

CISR: COMMERCIAL CASUALTY January 13, 2011

8:00 am - 4:15 pm
1 Day Course - 8 Credit Hours
Produced by Independent Insurance Agents of Illinois. Registration required. \$\$

CIC: AGENCY MANAGEMENT January 26 - 28, 2011

8:00 am start each day
2.5 Day Course - 20 Credit Hours
Produced by Independent Insurance Agents of Illinois. Registration required. \$\$

All classes listed above hosted at JCR's Rolling Meadows facility. For additional information or for a complete list of class offerings, please visit www.jcr24.com or e-mail cec@jcrestoration.com.

JCR's “Masters of Disasters” Squad Competes in Easter Seals Event

B-BALL TEAM SNAGS BEST UNIFORM AWARD & SEVERAL HOOPS

On October 28, 2010, J.C. Restoration participated in Rieke Office Interiors' Fourth Annual R-Game for Chair-ity -- a competitive office chair basketball tournament to benefit the Positioning & Mobility Clinic of Easter Seals DuPage and the Fox Valley Region.

Fourteen teams battled it out on the chair-ball court in an elimination-style tournament where all participants played basketball while firmly seated in office chairs. All played with heart and soul, but only one team would bring home the coveted R-Game Trophy. JCR's MOD Squad played hard and made their way through the brackets, only to be eliminated in the final round.

The good looking group did not go home empty handed, however -- easily sweeping the Best Uniform competition with their fashion-forward combo of red knee socks, custom ringer tees, and safety goggles.



WINTERY tunes - WONDERFUL prizes

As the holidays approach, you might find yourself humming those fun, seasonal songs you have heard year after year. You may have the tunes down pat, but how well do you know the lyrics? Take our fun WINTERY TUNES quiz and find out. **TOP 3 ENTRIES WIN AN IPOD NANO!**

ENTRANT NAME:

COMPANY:

E-MAIL:



1. “The Christmas Song” refers to “folks dressed up like:
 - A. Elves
 - B. Angels
 - C. Eskimos
 - D. Chewbacca
2. What were the last words of Frosty the Snowman?
 - A. “Hold my beer and watch this.”
 - B. “Catch me if you can!”
 - C. “Ahh, I can’t wait to get in that hot shower.”
 - D. “I’ll be back again someday.”
3. In “Joy to the World,” Jesus is said to rule the world with:
 - A. Truth and grace
 - B. Love and hope
 - C. Mercy and care
 - D. Clout and cash
4. In “Winter Wonderland,” the singers build a snowman, and pretend that he is Parson Brown. What is their answer when this fictional clergyman asks if they are married?
 - A. Oh, yes!
 - B. No, man!
 - C. Get lost!
 - D. As if!
5. In “Santa Claus Is Coming To Town,” what is it that the kids in Girl and Boy Land will have?
 - A. A jubilee
 - B. A holly, jolly Christmas
 - C. A gay old time
 - D. Whatever their hearts desire
6. In the English-language portion of “Feliz Navidad,” in what way does the singer say he wants to wish the listener a Merry Christmas?
 - A. Softly and tenderly
 - B. From the bottom of his heart
 - C. Discreetly
 - D. With a glad shout
7. In “Let it Snow,” which consumable product does the singer offer as an inducement to his love interest to stay by the fire?
 - A. Wine for drinking
 - B. Cheese for slicing
 - C. Chips for dipping
 - D. Corn for popping
8. “Hanukkah, Oh Hanukkah” tells us to come light:
 - A. The Yule log
 - B. The menorah
 - C. The dreidel
 - D. The latkes
9. According to “God Rest Ye Merry, Gentlemen,” Christ was born on Christmas Day to save us all from:
 - A. Sorrow’s curse
 - B. Boredom’s weight
 - C. Cheerless winter
 - D. Satan’s power
10. In “Sleigh Ride,” the snow is falling and friends are calling---
 - A. Yoo hoo!
 - B. Giddy-yap, giddy-yap, giddy-yap let’s go!
 - C. Go Blue!
 - D. Merry Christmas!
11. In “The Little Drummer Boy,” how does Baby Jesus react to the stylings of the impoverished percussionist?
 - A. He smiles
 - B. He nods and keeps time with the ox and lamb
 - C. He sleeps in heavenly peace
 - D. He weeps inconsolably
12. In a 1955 seasonal hit, the singer confesses to having broken a bat over his friend’s head. What is he therefore getting for Christmas?
 - A. His two front teeth
 - B. A lump of coal in his stocking
 - C. 3 months in juvie
 - D. Nuttin’

SEND YOUR QUIZ ANSWERS TO: FAX: 888.956.8845 • E-MAIL: rsvp@jcrestoration.com